



Our warranty starts with our unmatched customer support. If, at any stage of your splash pad project you need support, we can help! From installation, to winterizing, to spring start-up we offer the support you need. There is never any additional charge for any of our support services for any of our clients. **Unless otherwise stated below, Rain Deck shall warrant all product for a period of one year from the date of product shipment.**

WARRANTY:

- **25 year warranty** on all commercial stainless steel above ground feature pipes and welds.
- **25 year warranty** on all stainless steel footing base tubing and welds.
- **2 year warranty** against peeling or fading on all finish coatings.
- **LIFETIME WARRANTY** on all Rain Deck UHMW, PVC or Delrin spray jet housings and nozzles.
- **5 year warranty** on all brass, stainless steel and aluminum housings and nozzles.
- **5 year warranty** on all tanks and cisterns.

- Rubber surfacing granules and binder carry a warranty on the product only. If there is a defect with the rubber granules or binder within one year of receiving the product, please contact Rain Deck. Rain Deck does NOT warranty the installation of the rubber surfacing and extends NO warranty after the rubber granules have been mixed with the binder.

- On all powder coated or painted features, Rain Deck, at its discretion has the option of sending touch-up paint in lieu of replacing the feature.

Although our products should last far beyond their warranty period, should you have any warranty issues, please contact Rain Deck by calling 888-445-RAIN, faxing 866-869-3942 or emailing warranty@raindeck.com.

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